

## **VOLUNTEERS**

Volunteering for Fairhope Public Library can be a rewarding and exciting experience. Volunteer time, energy, talent, and commitment are invaluable assets to the Library. Volunteerism enhances the Library's ability to fulfill its mission and to provide quality services to the public. Volunteer opportunities offer citizens a way to contribute to the community, fulfill personal goals, achieve a sense of satisfaction, and learn more about the Library.

## SELECTION OF VOLUNTEERS

- Volunteer applications are always available.
- If there are not suitable volunteer opportunities available, applications will be kept on file for one year.
- Volunteers will not be used to replace the work done by paid Library staff.
- Volunteers are selected based on their qualifications in relation to the needs of the Library at any given time and based on their ability to commit to a consistent schedule of volunteer hours.
- Volunteers should be willing to work a minimum of one (1) hour each shift. These shifts must be scheduled through the volunteer coordinator.
- Volunteers will not work at Library service desks nor perform activities that could reveal confidential patron information.
- A volunteer's preference of type of work to be performed and hours of the day/week will be considered when
  possible.
- Teen volunteers, 13 to 17, may be accepted, as needed, in the Youth Services Department. Volunteers that started at age 17 or younger may be granted permission to continue volunteering as a Teen Volunteer until age 19 before transitioning to Adult Volunteer opportunities. They will be under the supervision of the Youth Services staff and must be able to contribute to the successful completion of these programs.

## **VOLUNTEER DUTIES**

- Shelf maintenance: straightening, shelf reading, shifting books, cleaning shelves, etc.
- Cleaning books
- Covering books
- Book Repair
- Teaching and/or assisting with computer classes
- Disinfecting phones, computer keyboards, computer mouse, water fountains, counter tops, and tabletops
- · Cleaning computer stations and surrounding area
- Special projects as assigned
- Various cleaning tasks
- Filing
- · Making copies of brochures
- Shelving back issues of magazines
- Other duties as necessary

Volunteers are expected to conduct themselves as representatives of the Library and must adhere to the policies and practices established regarding work schedule, attendance, conduct, performance, safety procedures, proper attire, etc. Volunteers can be released from volunteer duties at any time at the discretion of the Library Director.

To encourage volunteerism and to ensure a positive experience at the Library, the Library will:

- Designate staff to supervise the volunteer program.
- Provide volunteer supervision in accordance with sound supervisory practices and Library policies.
- Ensure that all volunteers serve in positions that reflect their skills and interests while meeting the needs of the Library.
- Provide orientation and training to prepare the volunteers to perform their duties.
- Maintain accurate volunteer data, including hours worked.